



# 2020 Tualatin Community Survey

We conducted a community survey to gauge the community's opinion on the livability of Tualatin .

Understanding the needs of our community is crucial to ensuring resident satisfaction, high livability standards, and planning for the future. For this reason, we partner with the National Research Center to conduct the National Community Survey every few years in Tualatin.

In 2020, we randomly sampled 3,500 households in Spanish and English. In addition, a web survey option was offered to anyone who wanted to share their opinions. This report includes a summary of those responses.



## RESIDENTS VALUE CITY SERVICES

 **87%** Rate POLICE SERVICES as excellent/good

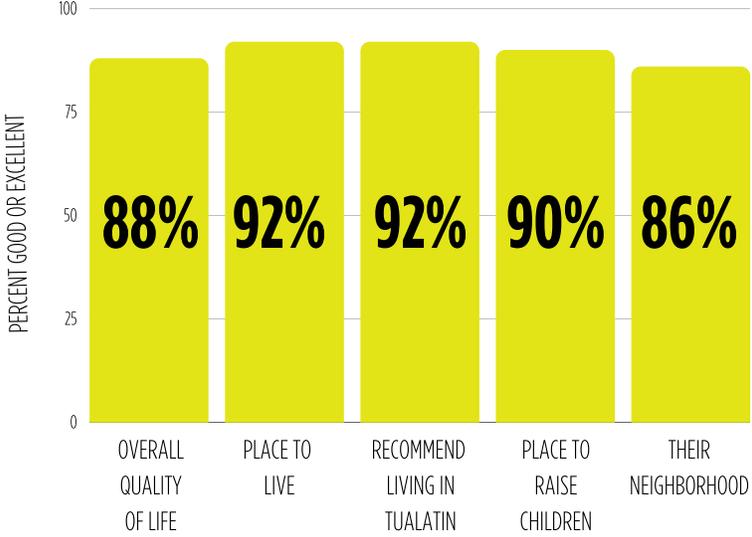
 **88%** Rate CITY PARKS excellent/good

 **95%** Rate the LIBRARY as excellent/good

 **88%** Rate DRINKING WATER as excellent/good

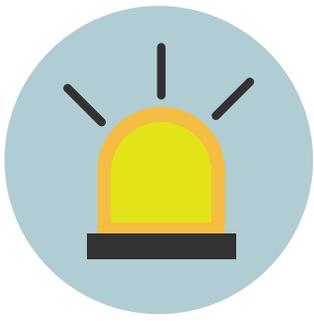
 **84%** Rate the QUALITY OF SERVICES provided by the City as excellent/good

## QUALITY OF LIFE IS HIGH



Tualatin residents rate the quality of the natural environment high.

Tualatin's responses were compared against over 600 cities across the country. Consistently, residents scored the natural environment higher than other cities. Of those surveyed, 91% rated the overall quality of the natural environment as good or excellent.



## WE ARE GETTING PREPARED

Community Emergency Response Teams (CERT) have mobilized in the community.

**71%** Say the City's EMERGENCY PREPAREDNESS is excellent/good

**84%** Feel very or somewhat safe FROM FIRE, FLOOD, OR OTHER NATURAL DISASTER

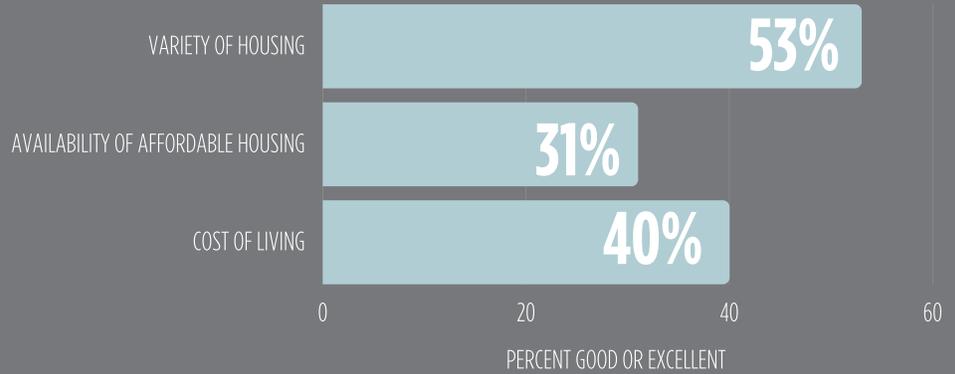
## AND STAYING SAFE

**97%** Feel very or somewhat SAFE IN THEIR NEIGHBORHOOD

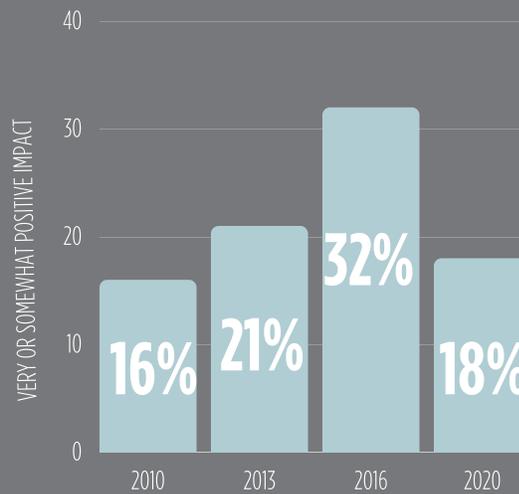
**95%** Feel very or somewhat SAFE IN DOWNTOWN during the day

## HOUSING IS TOP OF MIND

Survey respondents reported low satisfaction with the variety of housing, availability of affordable quality housing, and cost of living in Tualatin. In addition, 42% said they were experiencing housing cost stress.



## AS IS THE ECONOMY



Only 18% of residents believed the economy would have a very or somewhat positive impact on them in 2020, which is likely a result of economic hardships resulting from the COVID-19 pandemic.

In the last ten years, residents responses have closely matched larger economic conditions.

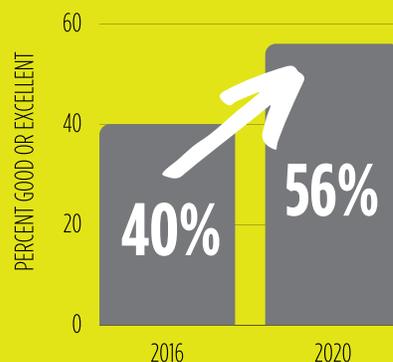
## TRANSPORTATION IMPROVEMENTS ARE HAVING AN IMPACT...

In 2018, Tualatin voters approved a \$20 million transportation bond.

Seven bond-funded projects have already been completed and it is anticipated that 35 projects will be built citywide by the time the bond program ends in 2023.

To learn more about the program, visit: [www.TualatinMovingForward.com](http://www.TualatinMovingForward.com)

### TRAVEL BY CAR



### TRAFFIC FLOW ON MAJOR STREETS

